

ABSTRACT

A telephone interpretation system and a telephone interpretation method for quick and precise interpretation in which the speech of the speaker and the comprehension of the interpretation by the opponent party are not disturbed even when an interpreter performs simultaneous interpretation, while a caller or a callee is speaking is provided.

In the telephone interpretation system (100), a control unit (110) accepts a call from a caller terminal (10), references an interpreter registration table (112) to extract the terminal number of an interpreter who can interpret between the language of the caller and the language of the callee, and connects the caller terminal (10), the callee terminal (20), and the interpreter terminal (30). The telephone interpretation system also has the function of conducting voice communications necessary for interpretation among the terminals. The voice of the interpreter is transmitted by a switch (168) to either the caller or the callee who is designated from the interpreter terminal. The voice of the other party of conversation is suppressed or shut off when the voice of the interpreter is detected by a voice synthesis unit (124, 144). Consequently, it is possible to provide quick and precise interpretation services.